





In today's complex regulatory landscape, companies face daunting challenges in managing and qualifying their suppliers. Issues like maintaining quality standards, establishing clear and traceable communication, and meeting stringent regulatory requirements are at the forefront of industry concerns. Firms need a reliable way to verify that suppliers are not only informed but also in compliance with critical directives such as quality contracts, supplier codes of conduct and state and federal requirements.

We understand that at the core of supplier management and qualification is the need for quality-driven communication that is both effective and auditable. ComplianceWire® Learning and Qualification Management System, part of ULTRUS™ software from UL Solutions, focuses on fostering high-quality communication that is not only effective but also traceable, reportable and adaptable to the dynamic needs of the industry.





Our programs are also crafted to deliver with an automated delivery system that simplifies the process for the end user, streamlines administration and provides a clear audit trail for supplier controls. In enhancing supplier management, ComplianceWire stands out not only through its responsive e-learning design, but also by offering custom course design tailored to specific organizational needs.

We built our Supplier Compliance Qualification Program by combining our extensive knowledge in life sciences with our collective expertise in regulatory compliance. The result is ComplianceWire, a fully validated software as a service (SaaS) solution, CFR Part 11 compliant, and accessible from anywhere in the world.

UL Solutions provides a proven process for delivering training and communications to your supplier ecosystem.



Access to a secure environment & robust user experience



Dynamic reporting qualification and metrics tracking



Identify your supplier ecosystem



Define training requirements



Automated role-based assignment





How ComplianceWire addresses industry challenges

Companies in highly regulated industries are challenged to verify that their suppliers adhere to strict compliance and quality standards. It's not just about on-time deliveries and cost efficiencies — it's about patient safety, the integrity of the supply chain and meeting rigorous regulatory mandates. How can companies effectively manage and qualify multiple suppliers to meet these requirements and reduce complexity?

We understand how critical it is to not just manage but empower your suppliers. ComplianceWire provides tools that turn challenges into opportunities for excellence. The platform isn't simply about ticking boxes; it's about transforming the supplier qualification process into a strategic asset and creating auditable records that are easy to retrieve to elevate compliance.

Solving the core challenges:

- Automated Delivery System: Keeping suppliers informed about compliance expectations is paramount. ComplianceWire simplifies it with an automated system that's user-friendly for suppliers and administrators, bolstering the supply chain's integrity with a clear audit trail.
- Self-Registration Portal: The ability for suppliers to self-register accelerates the onboarding process, reduces administrative bottlenecks and enhances responsiveness.
- Automated Role-Based Assignments: As regulations evolve and the market shifts, suppliers need to be agile. The automated role-based technology helps suppliers receive relevant, up-to-date information and training tailored to their specific roles in the ecosystem.
- Administration and Oversight: By managing the program, ComplianceWire allows companies to focus on their core mission while it expertly oversees the supplier qualification process.





- Regulatory-Ready Framework: With the ComplianceWire platform built to meet 21 CFR Part 11 standards, companies are equipped with a system that not only prepares them for rigorous audits but also upholds the highest levels of business continuity and data integrity.
- Course Create Tool: To enhance supplier empowerment, ComplianceWire offers personalized course design with our e-Learning team experts. Furthermore, our Course Create tool allows for meticulous customization of training materials, providing suppliers receive tailored, role-specific instructions that support compliance and facilitate effective management.
- Strategic Organizational Hierarchy:
 An efficient supplier compliance management, our program equips suppliers with a focused management and training structure, enabling them to meet the stringent compliance requirements, including:
 - Targeted supplier segmentation
 - Streamlined management and oversight
 - Tailored training and communications
 - Flexible framework
 - Audit-ready reporting









Why Choose ComplianceWire?

Peace of mind comes not from mere compliance but from knowing that their suppliers are qualified, informed, and equipped to contribute. ComplianceWire's story isn't just about providing a platform; it's about confirming that every link in the supply chain strengthens the commitment to health and wellness.





ComplianceWire addresses these industry needs with an automated system that simplifies processes for end users and administrators, providing a clear audit trail for supplier controls. ComplianceWire also meets both GxP and non- GxP training requirements and is fully compliant with 21 CFR Part 11 and EU Annex 11.

- Industry-Leading Expertise: As a preferred learning management system (LMS) for FDAregulated industries, ComplianceWire has over 600 million training completions, serving life sciences companies globally.
- Extensive e-Learning Library: Offering over 1,000 standard regulatory and performance-focused e-learning courses, including 100 co-developed with the FDA, to cater to a wide range of training requirements.
- Customizable Content and Services: Course Create allows customization of training content, complemented by expert consultants who design and deliver company- specific training assets.
- Global Reach: Supporting over 3.6 million users in more than 130 countries and available in 34 languages, facilitating worldwide 24/7 compliance training initiatives.

Our Commitment

ComplianceWire is dedicated to elevating supplier compliance standards in the industry. By supporting suppliers in their efforts to adhere to rigorous regulatory compliance standards, this program significantly enhances the quality and reliability of supply chain.

ComplianceWire and ULTRUS software

ComplianceWire and Course Create are now part of ULTRUS software, which includes digital products from UL Solutions to help customers manage regulatory, supply chain and sustainability challenges.

Contact Information

Email: ul.compliancewire@ul.com

Website: UL.com/software/ultrus/compliancewire-supplier-qualification





