

SERVICE TERMS: SALEEM SCHEME CERTIFICATION

These Service Terms shall govern the SALEEM Scheme Certification Services provided by the UL Solutions Contracting Party (as identified in the Quotation or Project Confirmation) utilizing its affiliates, UL International Italia S.r.l (“UL Italy”), UL-CCIC Company Limited (“UL-CCIC”), UL Middle East FZ-LLC (“UL-ME”), or UL LLC (“we”, “our” or “us” as the context requires), UL Solutions SALEEM Certification Bodies (each a “UL Solutions SALEEM CB”) accredited and designated by Saudi Standards, Metrology and Quality Organization (“SASO”), to conduct the conformity assessment, approved in accordance with SASO Technical Regulation on SALEEM Scheme, under which UL Solutions SALEEM CB is permitted to issue the Product Certificate of Conformity (P-COC) and Shipment Certificate of Conformity (S-COC) through Saber Platform; and set out the responsibilities and obligations of the Client (“you” or “your” as the context requires), and the UL Solutions Contracting Party using the UL Solutions SALEEM CB. These Service Terms and the terms of the Global Services Agreement (“GSA”) are incorporated by reference into and are an integral part of each Service Agreement entered into by the Parties for SALEEM Scheme Certification Services. The capitalized terms in these Service Terms which are not defined herein shall have the same meaning as in the GSA.

- 1. Scope of Service.** We will assess your products for compliance with applicable SASO technical regulations and standards. Upon confirmation that said product complies with the requirements of SASO, the relevant UL Solutions SALEEM CB will issue the Client a Saber Product Certificate(s) of Conformity (“Saber PCoC”) stating that Client’s products that are compliant with standards and/or technical requirements issued or determined by SASO. The specific technical regulations in the Kingdom of Saudi Arabia applicable to the product will be written on the Saber PCoC. We will study and, if deemed correct, approve your Saber Shipment Certificate of Conformity (“Saber SCoC”) requests for your products covered by Saber PCoC, for Saudi customs clearance. The Services requested by Client for specific projects shall be set out in a Quotation or Project Confirmation. We understand and you hereby confirm that you have not lodged an application with another SALEEM Certificate Body for the same type.
- 2. Information, Data, and Materials.** You agree to provide all relevant information, test data, test report (e.g. test report issued by ISO 17025 Accredited Laboratory, or CB (safety), or UL Solutions SALEEM CB’s laboratory, or from accredited in-house laboratory, any relevant test reports and compliance certificate, if available), drawings, list of components, materials, sub-assemblies and circuits used in the electrical equipment as well as relevant information for understanding the provided documentation, calculations made, examinations carried out, products, the addresses where the product is manufactured and stored, a list of standards applied, photographs, rating plates, labels and instruction manuals in Arabic and English. You agree to inform us (UL Solutions SALEEM CB) of all modifications to the approved type that may affect the conformity of the product with the essential requirements of the SASO Technical Regulations in force or the conditions for validity of the certification. If you are submitting test reports and documents owned by the original manufacturer or by a different company, you declare you are authorized to use such documents for the certificate E-application through Saber platform. You agree that if you provide copies of the certification documents to others, the documents shall be reproduced in their entirety or otherwise as agreed with the UL Solutions SALEEM CB in writing. You agree that we and SASO may publish any documents and products data received from you or from your behalf on the websites owned by SASO, which may be accessible to authorities and the public.
- 3. Management of Saber website.** You agree, unless expressly stated otherwise, to give us your authorization to manage on your behalf the online applications for SALEEM Scheme Certificate for the products included in your request(s).
- 4. Transfer of SALEEM Scheme Certification.** When you transfer from another Certification Body, you agree to submit to us your test report and inspection report prepared by the other Certification Body for our review. We will prepare a test plan to verify these test results from the other Certification Body and an initial inspection (as applicable) will be conducted to verify the results. In addition, you shall declare any outstanding corrective action requests from their previous provider and specifically bring to attention outstanding corrective action requests.
- 5. Complaints.** Client acknowledges its willingness to support UL Solutions Contracting Party’s public safety mission and that UL Solutions Contracting Party is entitled to receive information received, developed, or collected by Client regarding certified products compliance with the SALEEM Scheme requirement. Client shall keep a record of all complaints made known to the Client relating to any product’s compliance with the SALEEM

Scheme requirements. Client agrees to make such records available to UL Solutions Contracting Party when requested. The client agrees to take appropriate action to respond to such complaints and any noncompliance with the SALEEM Scheme requirements and keep a record of such actions.

6. **Compliance.** Both you and us shall not deviate from the applicable laws, regulations, and standards governing the Assessment Services, unless Client has obtained an exemption from the relevant authority.
7. **Language Requirement.** You shall provide all materials and information with respect to the Assessment Services in English, unless the parties have agreed in writing to the use of a different language, and you agree to pay any additional costs related to the Assessment Services, e.g., translation costs. Manual, labelling and marking related to safety must be provided in Arabic and English language for review and approval. Following any request from the Market Surveillance Authority in the Saudi Arabia, you shall provide a translation of the relevant parts of the technical documentation into the Arabic language. The UL Solutions Contracting Party and the UL Solutions SALEEM CB cannot be held responsible nor involved in such translation.
8. **Work Schedules and Cancellation.** All schedules and completion dates provided by us are estimates. We shall not be liable in the event of delays in performance of the Assessment Services. Your sole remedy for delay is to terminate the GSA according to its terms. You may elect to discontinue or postpone the Assessment Services at any time upon written notice to us. You shall be responsible for payment of all Assessment Services performed prior to our receipt of such notice and any fees associated with the termination or postponement. We shall not be held liable for any errors or deficiencies in connection with the work already performed and you shall not use any UL Company's name, UL Solutions Contracting Party's name, or UL Italy's, UL LLC's, UL-CCIC's, or UL-ME's name in connection with your products or quality assurance systems.
9. **Fees.** We will establish a fee for each project and provide this fee in a Quotation to you. The Quotation will set forth the fees for our Assessment Services, including those fees associated with preparation prior to the assessment activities, and the on-site assessments, reports, reviews, and activities following the assessments, but does not include expenses associated with travel and living which will be billed at cost as incurred. The fees set in the Quotation are subject to change in the event that we determine that additional services are reasonably necessary to complete the Assessment Services. The fees set in the Quotation may include fees to be paid to SASO to finalize the issuance of the SALEEM Scheme certificate.
10. **SALEEM Scheme Certification.** If your product and/or quality system is determined to conform to the applicable laws, regulations, and standards, you shall be eligible to receive a Product Certificate of Conformity ("P-COC"), whichever is applicable. The maintenance of any Certificate is contingent upon your continued adherence to the terms of the Service Agreement, including these Service Terms. The Certificate may be suspended, cancelled or withdrawn at any time if your product and/or quality system fails to conform to the applicable laws, regulations, and standards, or if the information, materials, or data you provide to us contain any misrepresentation or omission.
11. **SALEEM and ISO/IEC 17065 Requirements.** As an accredited Certificate Body, UL Solutions SALEEM CB (UL Italy, UL-CCIC, UL-ME and UL LLC) comply with the SALEEM Scheme and ISO/IEC 17065 requirements. Consistent with these requirements, Client understands and expressly agrees that, according to section 4.1.2.2 of ISO/IEC 17065:
 - a. Client will, at all times, fulfill the certification requirements (e.g. completing the certification agreement; paying fees; providing information about changes to the certified product; providing access to certified products for surveillance activities), including implementing appropriate changes when they are communicated by the UL Solutions SALEEM CB or SASO (4.1.2.2 a).
 - b. If the certification applies to ongoing production, the certified product continues to fulfil the product requirements (4.1.2.2 b).
 - c. The client makes all necessary arrangements for:
 - i. The conduct of the evaluation and surveillance, including provision for examining documentation and records, and access to the relevant equipment, location(s), area(s), personnel, and client's subcontractors.
 - ii. Investigation of complaints.

- iii. The participation of observers, if applicable (4.1.2.2 c).
- d. Client will make any claims regarding certification consistent with the scope of certification (4.1.2.2 d).
- e. Client does not use its product certification in such a manner as to bring the UL Solutions SALEEM CB (UL Italy, or UL-CCIC, or UL-ME and UL LLC) into disrepute and does not make any statement regarding its product certification that the UL Solutions SALEEM CB (UL Italy, or UL-CCIC, or UL-ME and UL LLC) may consider misleading or unauthorized (4.1.2.2 e).
- f. Upon suspension, withdrawal, or termination of certification, the client discontinues its use of all advertising matter that contains any reference thereto and takes action as required by the SALEEM Scheme and takes any other required measure (4.1.2.2 f).
- g. If client provides copies of the certification documents to others, the document shall be reproduced in their entirety or as specified in the SALEEM Scheme (4.1.2.2 g).
- h. In making reference to its product certification in communication media such as documents, brochures or advertising, the client will comply with the requirements of the UL Solutions SALEEM CB (UL Italy, or UL-CCIC, or UL-ME and UL LLC) or as specified by the SALEEM Scheme (4.1.2.2 h).
- i. Client shall comply with any requirements that may be prescribed in the SALEEM Scheme relating to the use of marks of conformity (if applicable), and on information related to the product (4.1.2.2 i).
- j. Client shall keep a record of all complaints made known to it relating to compliance with certification requirements and makes these records available to the UL Solutions SALEEM CB when requested, and:
 - 1) Takes appropriate action with respect to such complaints and any deficiencies found in products that affect compliance with the requirements for certification.
 - 2) Documents the actions taken (4.1.2.2 j).
- k. Client shall inform the UL Solutions SALEEM CB (UL Italy, UL-CCIC, UL-ME and UL LLC), without delay, of changes that may affect its ability to conform with the certification requirements such as modification to the product (4.1.2.2 k).

12. Use of Name and Marks. SALEEM Scheme Certification Services shall not result in the UL Solutions Contracting Party issuing product safety certification or any authorization to use the UL Marks. Unless explicitly authorized by the UL Solutions Contracting Party, Client shall not use the UL Solutions Contracting Party's, or any other UL Company's, name, abbreviation, or symbols, or any other form of reference which may be interpreted to refer to the UL Solutions Contracting Party or any other UL Company, on any goods or their containers or packaging, or in connection with any oral or written advertising, promotions, or otherwise.

13. References to UL Solutions Contracting Party or a UL Solutions SALEEM CB. Any references to UL Italy, UL-CCIC, UL-ME and UL LLC are subject to our written authorization. We will permit Client to use such references in promotional or advertising material provided that, in our sole opinion which shall be at our full discretion, the promotional or advertising material does not conflict with our findings or create a misleading impression as to the nature of those findings.

14. Use of Saber Product Certificate of Conformity. The Saber Product Certificate of Conformity (P-COC) shall be obtained and used only when and in the manner authorized by the UL Solutions SALEEM CB. The certificate shall not be used in any way in case of any violations, and we would inform SASO about it. Notwithstanding that the cost of displaying the Certificate is not paid by us, you agree that the UL Solutions SALEEM CB shall retain the right to control the display or otherwise use the Certificate. UL Solutions SALEEM CB representatives shall have the right, on demand, to acquire possession of the Certificate and any or all advertising and promotional material or other means of displaying the Certificate or other references to UL-ME, UL Solutions Contracting Party, or any UL Company upon termination of the Service Agreement, or when such action is warranted in our judgment. You assume full and sole responsibility for your use of the Certificate and agree that your product will be in compliance with the Applicable Requirements at all times. You agree that your use of the Certificate constitutes your declaration that the UL Solutions SALEEM CB has assessed your product in accordance with the applicable laws, regulations, and standards, and that your products covered by the Certificate are in accordance with the Applicable Requirements. You agree that the promotion of your product and/or quality system utilizing any UL Company's name, UL Solutions Contracting Party's name, or UL-ME name or Certificate would mislead the public if such product and/or quality system is not covered by a Certificate issued by us; does

not comply with the Applicable Requirements and applicable laws, regulations, and standards; or is used in any way not authorized by us.

- 15. Investigation of Noncompliance.** You agree that you will, at your expense, fully cooperate with and assist in ascertaining the facts if it is reported that your product and/or quality system are not in compliance with the Applicable Requirements, or applicable laws, regulations, and standards. Among other things, you shall promptly share any information you acquire regarding the reported noncompliance, take any corrective action necessary to correct any noncompliance, and provide to us timely reports on such corrective action. If we find that a product no longer complies with the requirements we will suspend the certificate, if the client fails to make corrective actions, we will withdraw the certificate.
- 16. No Listing, Classification or Recognition of Product.** You understand and agree that any report, Certificate, or authorization, issued as a result of any Assessment Services performed under this SALEEM Scheme shall not result in a UL Solutions SALEEM CB, UL Solutions Contracting Party, or any UL Company issuing product safety certification or any authorization to use the Marks and will not indicate acceptability of a product for Listing, Classification or Recognition by UL-ME, UL Solutions Contracting Party, or any UL Company. You shall not use such report or Certificate in any manner or as the basis of any oral or written representation to convey the impression that any product or system has been or is so Listed, Classified or Recognized.
- 17. Responsibility for the Client.** You guarantee and warrant that you shall cooperate with SASO, providing the technical documentation, test reports and any other documented information proving fulfilment of the requirement of these regulations, as requested by a UL Solutions SALEEM CB. If you are not the original manufacturer of the products which subject to the Assessment Services (the Manufacturer) you guarantee and warrant the Manufacturer's compliance with these Service Terms and GSA as requested by the UL Solutions Contracting Party or a UL Solutions SALEEM CB. You will be responsible for and indemnify us for the Manufacturer's non-compliance with the terms and conditions of these Service Terms and the GSA and you will agree to contract with the Manufacturer on terms not less onerous than those in the GSA and these Service Terms.
- 18. Responsibilities of UL Solutions SALEEM CB.** Saber platform is an online system created by SASO: UL Solutions SALEEM CB is not responsible of possible malfunctions or errors on the system. The service fulfillment depends on Saber platform, and it is not guaranteed for every product category. If and when Saber platform is not available for the involved product category, UL may offer a different path for Saudi Market Access support, with a separate quotation. UL does not offer tracking/alert services for the maintenance of Saber PCoC: the validity/expiration check is under the responsibility of client. In case of non-compliance, we will notify you with the reasons of the negative outcome of the conformity assessment. The Client is responsible for declaring models and quantities shipped: UL is not responsible for any issue with Saudi Customs during customs clearance of the goods if models or quantities shipped are different from the ones present on Saber SCoC.